

ANNUAL REPORT 22/23



Wungening
Nalungh
Kungyah

Healing Our Spirit





Acknowledgement of Country

We acknowledge the traditional custodians of the lands on which we deliver services to our communities across the Noongar Nation. We pay our respects to the Elders past and present and acknowledge the ancient connection they hold with their Country.

**We are the proud and strong
descendants of the oldest living
Culture in the world.**



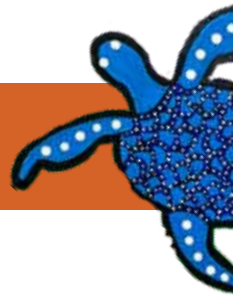
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Chairperson's Report



As you read through this report, I hope the difference we are making across the community is evident. I hope that you are given an insight into what we as a Board see month to month: our work as an Aboriginal Community Controlled Organisation is important, it is valuable, and it continues to make a difference.

We have continued to move from strength to strength through the 2022/23 financial year in our pursuit of realising the vision laid out for us by our founding members over 35 years ago. The clear demand they made to do things differently continues to inspire and drive what we do. It is their instruction that we lean on as we go about our business: services for our people, by our people.

This report not only documents that work, but showcases what we can do as a community, when self determination is at the heart of decision making.

The clearest example of this contained in the report, is through the work done by the Board and staff, to develop and launch a new strategic plan during the financial year. The document sets out our vision, our goals, and our values as an organisation to help

guide staff in strategic decision making over the coming years.

Importantly, the plan was launched at an official event we called Windji Ngalak Koorliny (where we are going), through an open community event that brought everyone together to unite behind a collective vision and bring to life the words printed within the plan.

It was a demonstration of our values, and what we aim to do at Wungening: place our community at the heart of all we do.

There are many more highlights I could point to.

Important work to strengthen our existing programs, to ensure that Alcohol and Other Drug Services are central to all of our services, and to expand our services to meet community need.

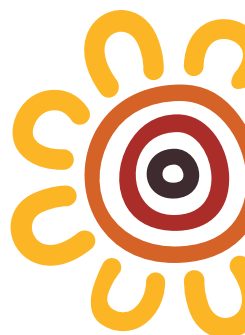
Important work to strengthen practice by moving towards becoming a child safe organisation, to promote Aboriginal ways of working, to advocate around issues important to the community, and to celebrate all that we continue to do for our mob.

I hope that you enjoy reading about this important work in more detail over the coming pages, and all the things we have been able to achieve as an organisation.

I'd like to also take this opportunity to extend my thanks to the Wungening Board, for all of your hard work over the financial year. As well as our CEO Daniel Morrison-Bird, our Executive, and all of our staff who have made this work possible. I look forward to continuing this important work into the years ahead.

Danny Ford OAM

Chairperson
Life Member





Chief Executive

Officer's Report

The progress made by our organisation over the last financial year is something we can all be proud of. From the staff that first greet people as they walk through our doors, to our Board Directors who meet monthly to oversee the strategic direction of the organisation.

The dedication, hard work, and commitment that people connected to Wungening continue to contribute to the organisation is impressive. As the CEO, it has been a privilege to lead this effort, demonstrated through the work set out in this report.

There is no doubting that we do things differently at Wungening. From the way we were founded, to how we have grown, to who we are and the ways in which we work. It is a difference we should celebrate. It allows us to do the things that we do.

Just some examples of this includes redesigning our Alcohol and Other Drug services to strengthen Aboriginal ways of working through a new suite of services, delivered under our new Ngalla Wirrin Wungening program. Or securing funding to extend the life of our Wungening Moort and Danjoo Moort programs. Or leading the Birdiya Maya project, the first research project of its kind to be led by an ACCO, that provided great insights into the issues contributing to homelessness in our community.

Doing things differently also enables us to ensure that we

continue to stay relevant to our community, by combining Aboriginal ways of working with sound business practice.

Through important internal shifts such as moving towards becoming a child safe organisation and embedding the sanctuary model across the organisation. Or by standing up for our community through important movements such as the 16 Days in WA campaign to prevent family and domestic violence, Social Reinvestment WA and advocacy around changes to the youth justice system, marching as the First ACCO in Pride, or declaring our support for the Yes campaign of The Voice to Parliament.

There is much to celebrate in this report as we look back at all that we have done.

In services such as Boorloo Bidee Mia who reached the milestone of 18 months of operation. In moments where the organisation came together with community - through key events like the launch of our new Strategic Plan. And also in our people - like Danny Ford and Michael

Hayden who were each awarded life membership during the financial year.

The work we have done over this financial year is impressive. It demonstrates what we can do when given the chance to lead with self-determination and autonomy.

None of which would be possible without our partners, funders, and decision makers who have connected with our organisation in the interests of helping us to strengthen our community. Thank you.

And of course our staff, including our Executive, who continue to bring endless energy and effort. Thank you. And finally, Danny Ford and our Board of Directors who have helped lead this organisation with strength and clarity. Thank you.

I hope this report is insightful to all who read it, and leaves all who contributed with the strong sense of pride that you feel when reflecting on all we have achieved together.

Daniel Morrison-Bird
Chief Executive Officer

Our Board



Danny Ford OAM

CHAIRPERSON – LIFE MEMBER

Whadjak, Ballardong, Wilman, Yuat

Danny has tertiary qualifications in teaching and social work. He has worked in the public sector for 27 years, and also developed a consultancy business, Kambarang Services. He sits on the Board of the Noongar Chamber of Commerce and Industry, and various other groups.



Glenda Kickett

VICE CHAIRPERSON

Whadjuk, Ballardong, Bibbulman

Glenda has a Bachelor of Social Work, a Master of Arts in Indigenous Research and Development as well as a Doctor of Philosophy. She is the Chairperson of NAIDOC Perth, Co-Chairperson of Social Reinvestment WA, and is a board member of the Noongar Child Protection Council, Glass Jars, Shooting Stars Australia, Netball WA and Equus Bonding.



Dr Christine Clinch

SECRETARY

Badimia, Yamatji

Christine graduated from Medicine in 2008, worked as a doctor at various tertiary hospitals, and is currently working as an academic at UWA. She is linked in with the Aboriginal Advisory Committee in Midland and the local Advisory committee of Swan. Christine also sits on committees at UWA and is currently on the Aboriginal Advisory Committee at Curtin University.



Michael Hayden

TREASURER

Njaki Njaki, Ballardong, Wudjak and Yuat

Michael has a Bachelor of Applied Science degree and is a member of the Australian Institute of Company Directors. He has more than 20 years' professional experience in policy, community and business development, contract & project management, native title and strategic engagement with Aboriginal communities. Michael holds senior positions in several businesses including Maarli Services, Maarli Biddi Traffic Services and Njaki Njaki Aboriginal Cultural Tours.



Violet Bacon

DIRECTOR - LIFE MEMBER

Yamatji

Violet has a Bachelor of Social Work and a Masters in Health Counselling. She was the first Aboriginal Social Work Lecturer to be employed in the Social Work and Social Policy Department at UWA. One of the original Board Members of our organisation, she also brings experience as a past Board Member of the Australian Alcohol and Drug Council of Australia, the Drug and Alcohol Authority, Palmerston and the School of Social Work and Social Policy at UWA.



Dr Shauna Hill

DIRECTOR

Yamatji, Noongar

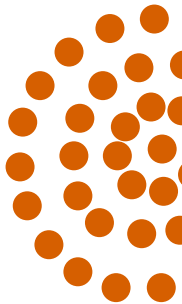
Shauna is a practicing medical doctor, having completed a Bachelor of Medicine, Bachelor of Surgery at the University of Western Australia. She also completed a Bachelor of Arts degree, graduating with a double major in Politics and History. Shauna values education, and is committed to promoting the empowerment and benefits that education brings, including improved health and the health literacy of individuals, families, and community.



Jarrod Hayden

DIRECTOR

Jarrod has 20 years' experience in Aboriginal affairs, including Indigenous business development, employment and training, capability transfer and capacity building. He is also a director of various Aboriginal led businesses and currently holds the position of Indigenous Business Manager at Iron Mine Contracting.



Our Story



1988 – 1990

Our organisation is formed by 40 local Aboriginal people demanding services are run for our people, by our people. We are named NASAS.



1990 – 2005

NASAS receives first government grants and begin service delivery at Wooree Miya, and a sobering up shelter in Midland.



2005

NASAS changes name to Aboriginal Alcohol and Drug Service (AADS) to better reflect our client base and a more inclusive service.



2005 – 2016

AADS commences four new programs, receives accreditation of health and community service standards and develops new strategic plan.



2017 – 2018

AADS becomes Wungening, begins leading ReSet and Moort programs and partners with Centrecare on family services.



2018 – 2019

Progression to a place-based community hub model. Over 150 staff are on-boarded with a new in-house training calendar.



2019 – 2020

Expansion to 13 sites with 180 staff with a revenue of \$22.4 million.



2020 – 2021

Wungening wins contracts in homelessness and begins planning for implementation in new service area.

2021 - 2022

Expansion into Homelessness services with opening of Boorloo Bidee Mia and 4 other homelessness services commencing.

New family led decision making pilot project commences and the Wungening Moort program is extended into the Peel region.

Research and evaluation team expanded with involvement in 22 projects and leading first ACCO research project on homelessness.

Winner of the Indigenous Governance Award, and Australasian Housing Institute Brighter Future Award.

2022-2023

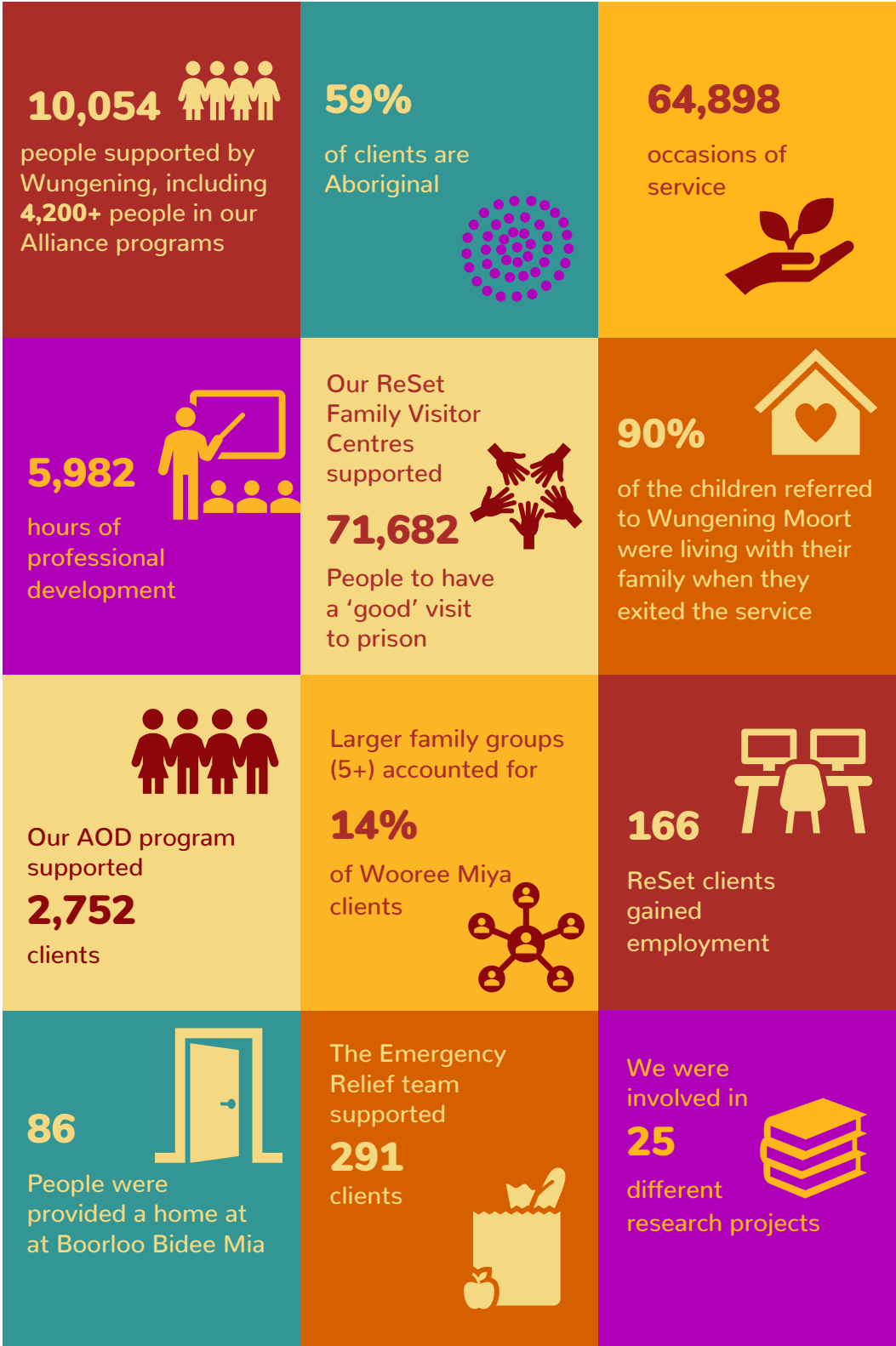
Major improvements to our AOD Services strengthen aspects and ensure it is at the core of all service delivery. Expansion continues through new programs, new research projects, and advocacy work on behalf of community.

Continuation of work for the community across key areas, resulting in over 10,000 people from community supported. Extensions to existing funding streams secured allowing the continuation of existing program delivery.

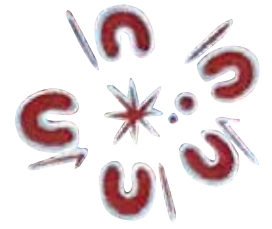
Strategic planning prioritised to set the direction of the organisation and plan for the future.



Wungening Snapshot 22/23



Our Key Moments



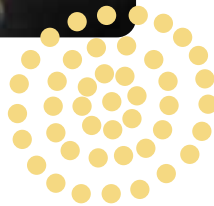
Ngalla Wirrin Wungening ReDesign

Throughout the financial year, we worked to redesign our Alcohol and Other Drug Services offering, by establishing a new suite of services called Ngalla Wirrin Wungening (Our Spirit Healing).

Significant work progressed, with input from staff across the organisation, to create this new model, and way of working.

The objective given to us by our Board was to embed AOD services across the organisation, and at the same time review and update elements to ensure the program was being delivered in line with contemporary AOD service design.

There were many key moments throughout this project, including consultation sessions, design meetings and the publication of key concepts, as we gradually worked towards bringing a new model online in the next financial year.



Birdiya Maya Research Project

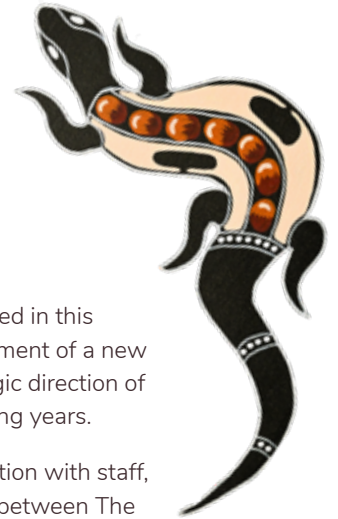
This research project, funded by Lotterywest, which translates to Voice of Elders, concluded at the end of the financial year following a consultation process with community. This work culminated in a public exhibition and report launch detailing the findings from the project. This project was impressive for a number of reasons.

Firstly, because it was the first time an ACCO had led a research project of its nature, which we did in partnership with the National Drug Research Institute at Curtin.

Secondly, because it involved 15 elected Elders from across Perth who were appointed as co-researchers to ensure cultural relevance.

And thirdly, because the project was awarded the National Tarrn Doon Nonin 2023 Award by the Lowitja Institute in recognition of its exemplary standard in applying culturally appropriate ethical principles and practices.





Our new strategic plan

A major piece of work completed in this financial year was the development of a new strategic plan to set the strategic direction of our organisation over the coming years.

This process involved consultation with staff, stakeholders, and discussions between The Executive and our Board. This work resulted in a Strategic Plan setting out the values we hope to embody, clearly stating why we do what we do as an organisation, and creating a pathway forward for where we want to get to over the coming years.

The plan was launched through an open day event for community that was called Windji Ngalak Koorliny. Translated to 'Where We Are Going!', the event was the perfect launchpad for our organisation to demonstrate our long-held commitment to ensuring the community is at the heart of everything we do.



Standing Up and Speaking Up – for our Community

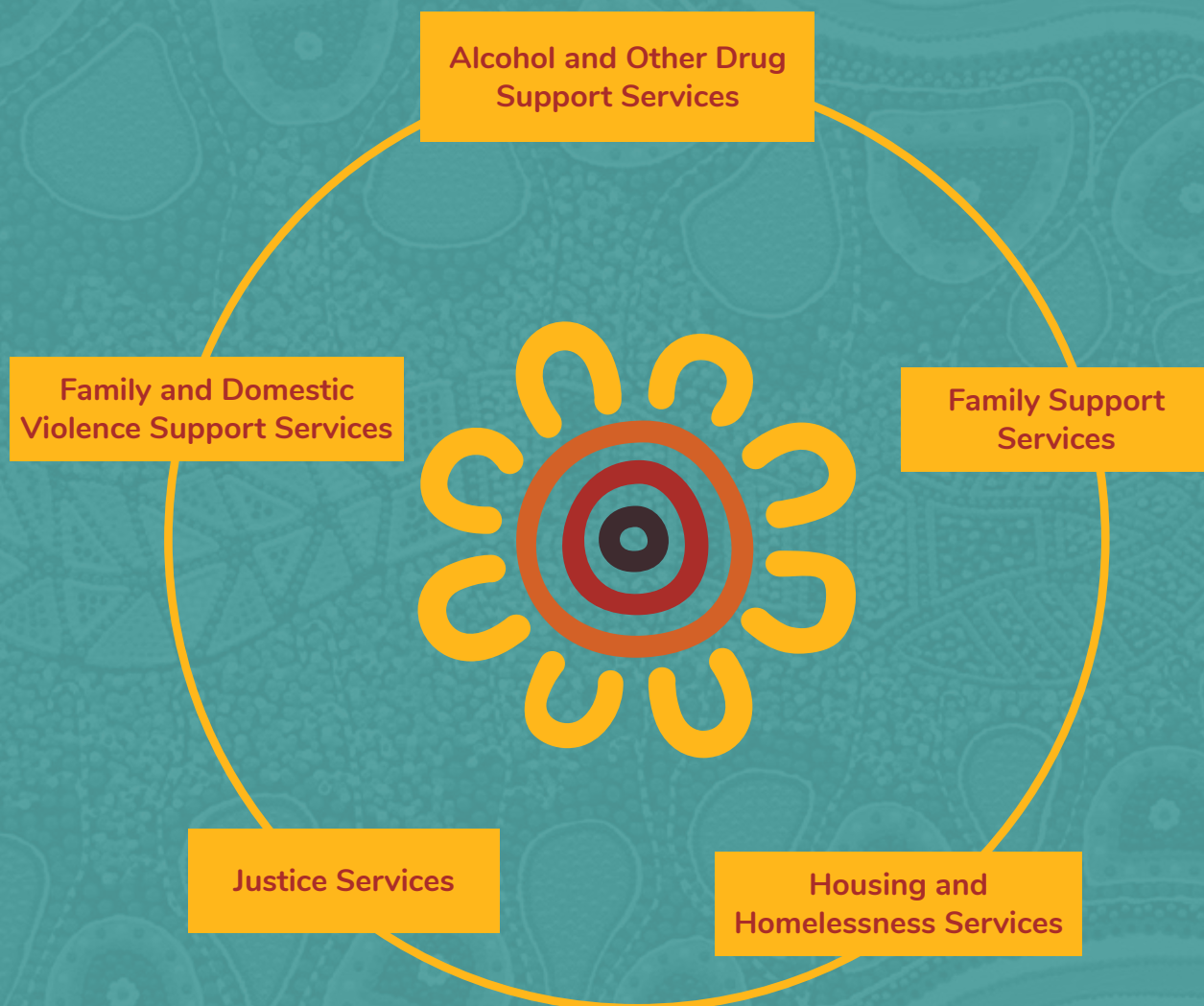
There were several key moments over the course of the financial year, where Wungening was able to stand up and speak up on behalf of the community we exist for.

We led by example as the first ACCO to march in the Pride Parade, as an organisation that campaigned around 16 Days in WA, and a declaration by the Board that we would endorse a Yes vote at the Referendum.

We also supported community through very public issues and responses to events like the incidents in the youth justice system and the tragic passing of Cassius Turvey RIP.



Our Programs and Services



Alcohol And Other Drug Support Services



Wanting a stronger cultural approach to Alcohol and Other Drug Services was the catalyst that brought forty people together in 1988 to form our organisation. It is no surprise that this service area remains the core business of what we do today.

Our approach in this area is straightforward. Wungening engages with clients at their current stage, without judgement, to help them effectively address and minimise the negative effects of substance use. We provide culturally appropriate intervention and prevention programs through outreach, counselling, and well-being programs. This can include advocacy, referral, day rehabilitation and wrap around support to break the cycle of substance use and help Participants heal their lives.

These services are delivered day in and day out from each of our five main hubs across the Perth Metropolitan area, as well as through in reach programs into prisons. Over the last financial year, we supported a range of people through these services, primarily responding to methamphetamines, alcohol and cannabis use.

A number of our programs were also highlighted at conferences around the country, where the service team were able to promote our services and ways of working. The conferences included the Indigenous Wellbeing Conference and the Aboriginal AOD Worker Forum in Perth.

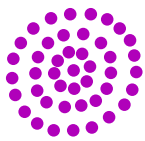
Wungening was proud to partner on the recent Aboriginal Alcohol and other Drug worker Forum run by WANADA. This forum involved us hosting guests at our East Perth Hub at a special event where we were able to hear from one of our clients, "R", who shared their story and explained how our support had helped them to stay drug free for a full year.

A highlight from the year included the recognition we received at the 2023 Strong Spirit Strong Mind Awards. Of the five award categories, Wungening featured as finalists in four of the five categories and won two of the awards.

Leslee Skuse was recognised for her years of work when she won the Aboriginal Alcohol and Drug Worker of the Year. The My Mind, My Body, My Spirit program also won the Organisation recognition award for the AOD support being provided inside Acacia Prison.

Reuben Hayden-Nelson was also recognised as a finalist in the Outstanding Student of the Year category and our Solid Steps program was recognised as a finalist in the Innovative and Culturally responsive Aboriginal Alcohol and other Drug Program Award.

During the 2022/23 financial year, the AOD team supported **2,752** individual clients through **8,941** occasions of service. Of those people, **63%** identified as Aboriginal.



Transition to Ngalla Wirrin Wungening

An extensive project was progressed during the financial year to redesign our Alcohol and Other Drugs services.

A consultation process was undertaken with a wide range of people, which resulted in the new Ngalla Wirrin Wungening vision. Led by both the Quality Improvement team, and program team, consultation occurred with researchers, industry experts, people of influence, staff members, Elders, community and consumers. A model emerged with a strong focus on developing a healing journey for clients, that is intended to be supported by healing workers, counsellors, and group facilitators walking alongside clients.



It is a holistic healing journey, incorporating approaches to strengthen Mia (Home/Stability), Koonger (Social, Physical, and Emotional), Koort (Heart/Culture/Connection), Kart (Head/Learning/Growth), and Moort (Family/Relationships).

The Ngalla Wirrin Wungening model will come into operation in July 2023. Significant amounts of work were completed alongside the Quality Improvement Team, and external consultants to develop some key changes and prepare them for implementation.

The key changes included:

- Healing Journey – The NWW Healing Journey prioritises engagement and relationships throughout.
- Accessibility – The NWW model will be delivered consistently across all our hubs with supports transferrable across locations.
- Embracing Families/Carers/Significant Others – increased communication and promotion to this cohort in order to engage in a way that is best suited to their needs.
- Integrated – The NWW healing journey will be integrated with other Wungening programs such as Boorloo Bidee Mia and Wooree Miya to reduce barriers to support and ensure a consistent and effective approach to meet the needs of residents and participants at Boorloo Bidee Mia.
- NWW Roles – New roles and updated role descriptions based on the needs of the NWW Healing Journey.

We hope these changes will help us to deliver stronger support to the community and look forward to beginning this new program in the new financial year.

Solid Ground

Solid Ground is Wungening’s flagship and award winning Alcohol and Other Drug (AOD) program.

Solid Ground is a non-residential AOD support service supporting people who for many reasons are unable to access residential treatment.

The program is a daily themed group with a Strong Spirit Strong Mind lens.

Each day, participants collaborate and co-design the session and provide peer to peer lived experience.

Solid Ground helps clients set positive goals, stay motivated, and manage their emotions. It aligns with the Ngalla Wirrin Wungening model, which emphasises consistent and focused support to maximise outcomes for clients dealing with alcohol and substance use through Aboriginal Ways, flexible services, and authentic connections.



During the 2022/23 financial year, support was provided to **549** individual clients, through **772** sessions comprising of both individual and group sessions. Of those people, over **44%** identified as Aboriginal and/or Torres Strait Islander.

Solid Steps

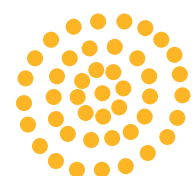
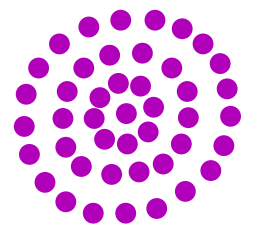
Wungening partners with Palmerston Association who leads the delivery of the Solid Steps program inside Casuarina Prison. By working with participants directly, staff are able to create learning environments for offenders to address their substance use, as well as the factors underlying their addiction, misuse, or dependence. This support is provided in the lead up to reintegrating into the community, and compliments other Wungening led programs like ReSet.

During the 2022/23 financial year, support was provided to **245** unique clients, through **11,260** occasions of service.

Rivers Program

During this financial year, Wungening, Multicultural Service Centre and Rise Network formed a consortium and were successful in securing funding for four years to deliver a group work program for those with mental health as well as Alcohol and other Drug (AOD) issues.

This new program began operation in the last few weeks of the financial year with little data to report in this year's annual report. However, significant work was undertaken to plan, promote, and prepare the program to begin operating across our sites on a regular basis for participants from community.



Case Study

“I think before I act now... and I never used to”

Alfred was referred to Wungening by his Community Corrections Officer after completing a long jail term. To begin with Alfred was hesitant to engage but with some encouragement from his counsellor, he began counselling.

He set some goals that included reducing and stopping his drug use, getting a stable job, repairing his relationship with his partner and son, and living a life he would be proud of and stop going back to jail.

Alfred had a hard time separating himself from the criminal persona he had created and discussed that he was struggling to connect with his son at times.

Alfred and his counsellor worked on establishing boundaries that he will take into his friendships. They also worked on anger management and coping skills he can use instead of lashing out. Alfred admits this is

a work in progress but is getting better at just walking away even though he struggles with this at times.

Alfred decided that for him to go forward in his life and achieve his goals he had to cut off those people that were engaged in activities he didn't want to do anymore. He was struggling to form a relationship with his son but decided that just being there with him was enough to start with and he would let his son lead the relationship.

Two months ago, Alfred reported that his son asked him to coach his rugby team which Alfred jumped at the chance. This has increased the bonding and strengthened the relationship between father and son.

Over the months in our AOD programs, Alfred was able to cease all drug use and it has now been 8 weeks since he has used any substances. He has also just got a FIFO job and has decided to continue counselling on the weeks he has off from work, as he knows it is a work in progress and he wants this time to be the time it works.



Family Support Services

Wungening Moort

Wungening Moort is a consortium made up of four service providers – Wungening Aboriginal Corporation, Coolabaroo Community Services, Ebenezer Aboriginal Corporation and Moorditj Koort. This intensive in-home intervention program aims to keep Aboriginal children and young people safely at home with family and connected to country, culture, and community.

The service works directly with families to build on their strengths, supporting them in addressing parenting issues and putting in place strategies to ensure the safety of children and young people. Services provided through the program include cultural support, parenting skills development, therapeutic family counselling and crisis intervention and practical supports for basic needs, life skills and safety. These are provided in a culturally secure manner.

Over the reporting period Wungening Moort has had many successes. We have continued to build on the strengths of the program in our Binjareb Peel region with referrals being at capacity. An evaluation of the service was completed with a range of perspectives considered. This included families' voices, Moort staff and external stakeholders such as the Department of Communities.

The program also completed a 12 months Learning and Development program which provided additional skills on working alongside the Department and understanding ways of working. Staff reported increased confidence in this area as a result.

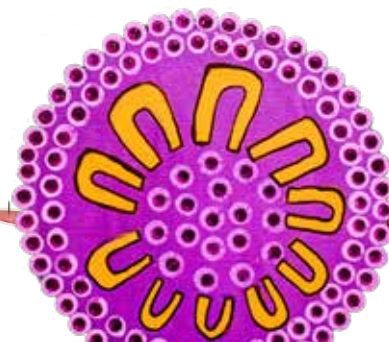
Another highlight included being asked to share on the Moorditj Djerripin Koorlunga (Strong, Happy Children) Framework of assessment for Aboriginal children's needs at external conferences and workshops amongst child protection forums.

This financial year, we recorded our highest numbers of occasions of service with 29,664 recorded which can be broken down into 17,406 direct occasions of service, and 12,258 indirect. The direct support demonstrates one of the strengths of this program – we work holistically and side by side with the entire family towards outcomes for the benefit of the children involved.

We were pleased to secure an extension in funding to enable the continuation of this successful program during the financial year. This is work the whole organisation can be proud of.

During the 2022/23 financial year, support was provided to **446 Families**, or **1,726 Individuals**. Of those individuals, **95.7%** identified as Aboriginal.

In addition, **90 %** of children referred to Wungening Moort were supported to continue living with their family and were prevented from entering statutory care when they exited the service.



Danjoo Moort Aboriginal Family Led Decision Making Pilot (AFLDM)

The AFLDM pilot which is the first of its kind in Western Australia, empowers Aboriginal families to have an increased voice in child protection planning and decision making. This is enabled through family group meetings facilitated by an independent Aboriginal Convenor.

The pilot is focussed on three key cohorts: Aboriginal families engaged in pre-birth planning, Intensive Family Support to prevent children from entering care, and Aboriginal families with children on a protection order.

Family group meetings provide a culturally safe environment where Aboriginal families can freely express their thoughts and concerns, and develop family led plans to keep their children safe. This family participation in child protection decision making is central to healing and empowerment.

Families have shared their experiences of feeling empowered, supported, and equipped with improved capabilities to navigate the child protection system. They have actively engaged in formulating safety plans, accessing community services, and strengthening their family connections.

Notably, an impressive 81% of the Family Plans submitted to the Department have been approved, exemplifying the significance of amplifying the voices of families and affirming their concerns are being genuinely heard and acknowledged.

While we celebrate the progress made in the second year, we acknowledge the ongoing challenges faced by Aboriginal families within the child protection system. We remain committed to addressing these challenges and working collaboratively with our partners to improve outcomes and create lasting change.

During the 2022/23 financial year, support was provided to **18** families, or **115** individual clients through **367** occasions of service. Of the individuals supported, **93%** identified as Aboriginal.

Family Support Networks

Led by Centrecare in partnership with Wungening, Family Support Networks (FSNs) are a partnership of local services, working together to provide general support to families and young people. This program is often a starting point to find the most helpful services for families requiring general support and advice, but not meeting child protection thresholds. Staff work to help identify goals and access the right support services to best help the family in question. If more than one service is required, staff will help coordinate things.

During the 2022/23 financial year, support was provided to **1,810** individual clients through **14,345** occasions of service. Of those people, **22%** identified as Aboriginal.

Early Intervention and Family Support (EIFS)

This new service commenced in the South West Region in the second half of the financial year. The EIFS program is led by Centrecare and supported through partnership with Wungening and Lamp (South West). It operates in a similar manner to Wungening Moort.

The program provides three different services that provide intensive in-home family support to families currently working with the Department of Communities (Child Protection and Family Support). The three services are targeted at providing Statutory Intensive In-Home Support, Community Intensive In-home Support and Early Diversionary Support.

This work aims to improve family wellbeing and keep their children safely at home, or, to support reunification of children to families.

Since commencing in March 2023, support was provided to **82** individual clients through **245** occasions of service. Of those people, approximately **37%** identified as Aboriginal.



Stronger Together

This program is led by Centrecare, in partnership with Wungening and Lamp (South West). The service provides intensive, in-home support to families who are most at risk of child protection intervention through a culturally appropriate, strength-based approach.

A key aim is for children to be living in safe, stable and nurturing environments. Working alongside the Department of Communities, we help families identify safety goals and provide holistic management of complex issues including drug and alcohol abuse, family and domestic violence, child safety

concerns and mental health issues. We can also assist with future planning and goal setting.

During the 2022/23 financial year, support was provided to **1,442** individual clients through **6,404** occasions of service. Of those people, **26%** identified as Aboriginal.

Case Study

At the time of referral, Marie's two younger children were in the care of family members due to family feuding, property concerns, risk of homelessness, Family Domestic Violence (FDV), financial stress, education concerns, trauma and mental health concerns.

The Wungening Moort program worked alongside Marie in a range of ways. From regular School runs to address concerns of being attacked or harassed by feuding family members. To referrals for counselling services for Marie and her children to attend Yorgum, Anglicare and Women's Health.

Home visits were conducted two to three times per week to assist with school routines, cleaning routines, positive parenting and yarning about culture and lost family connections. Moort advocated with the children's schools to provide education support such as education assistants, school uniforms and safety planning around the family feuding so the children felt safe to attend school.

Moort yarned about protective behaviours such as not being alone in public, calling police if feeling unsafe, and extending their positive support network with services and community support.

Moort supported various family members to attend medical appointments at Derbarl Yerrigan Health Service, psychologist appointments and dental appointments. A referral was made to the Safe at Home program for

security screens, cameras and intruder proofing the home. Housing support was provided in the form of advocacy with the Department of Communities, Housing.

Brokerage was provided for the family to improve living conditions at the house, as well as through practical things like school uniforms, school shoes, and Coles vouchers for food. An FDV flexible support package provided through Wungening paid for car repairs so the family could take the children to school and various appointments.

At the time of exiting the program, the family was in secure housing, and were supported to address concerns from the Department of Communities. All children were attending school regularly. Marie had a part time job and the family are a more connected and secure family unit. All members of the family were attending regular counselling and had identified that they wanted a different life from their relatives.



Housing and Homelessness

Services

Boorloo Bidee Mia

Boorloo Bidee Mia (BBM) provides supported accommodation for chronic rough sleepers in a culturally responsible way. BBM is the first ACCO led low barrier, low threshold homelessness service of its kind, offering medium-term accommodation to residents.

BBM has been Wungening’s first homelessness service project, and we have been proud to partner alongside Noongar Mia Mia and the Department of Communities to deliver this valuable service.

The service passed a significant milestone in reaching 18 months of operation during this reporting period. In addition to this, we provided our 30,000th night of accommodation in total, since opening as a service, to residents who would have otherwise been sleeping rough on the streets.

There has been a concerted effort to build relationships across the sector, strengthen partnerships, and incorporate other supports into the BBM Community. A focus over the reporting period included looking for ways to establish regular Wungening led programs inside BBM. Pleasingly, regular programs and sessions were introduced into BBM to compliment existing supports, through the addition of Djook Yarning (Group sessions on FDV), Solid Ground (Group sessions on AOD) and individual counselling support.

A significant issue we have successfully navigated during the reporting period has been our media relations. In the last reporting period there were several critical incidents that occurred in close proximity to our service, these incidents had no connection at all to BBM, however, unfortunately the significant media attention focused on BBM.

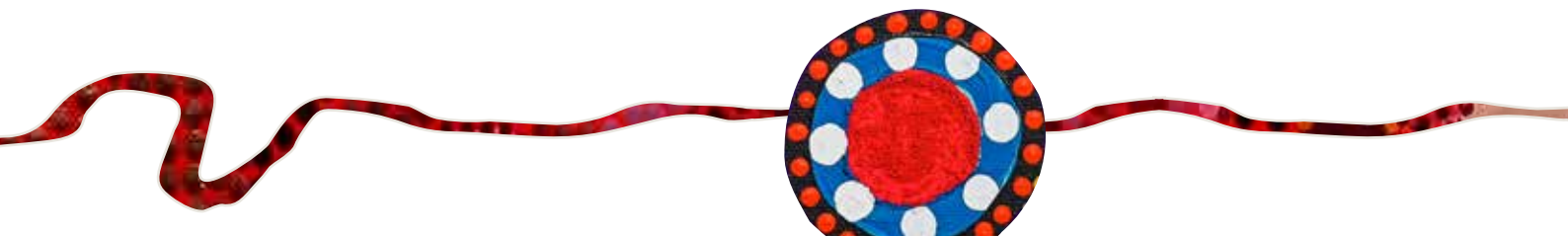
Part of the work the service delivery team does is to keep all stakeholders (internal and external) briefed and aware of the facts, which prevents incorrect assertions being made through the media about our service and residents in the building. This was a major achievement.

Not only were we able to meet these challenges head on, but we have been able to grow and strengthen our partnerships with Government, across the community

services sector, and even the community through these difficult circumstance – all while being able to achieve some really encouraging results for residents.

In what is probably the best indication of the success of the service, the State Government announced during the reporting period that it would transform the former Murray Hotel in West Perth into a similar service based upon Boorloo Bidee Mia.

During the 2022/23 financial year, support was provided to **86** individual clients through a combined total of **22,787** nights of accommodation. Of those people, **66%** identified as Aboriginal.



HEART (Homeless Engagement, Assessment Response Team)

The HEART program provides rapid, flexible outreach and intensive supports for people who are primarily chronic rough sleepers. This involves engaging with and assessing individuals with complex needs to identify immediate supports and pathways into accommodation, and then working alongside them to help transition into safe, secure, longer-term accommodation.

Wungening provides a cultural lens to this outreach work in the Perth area, and works alongside the Department of Communities, St Patrick's Community Support Centre, Uniting WA, and Indigo Junction to deliver the service.

The breadth of scope across many social determinants, health, mental health, alcohol and other drugs, child protection, housing, justice, corrections and legal matters highlights the significant range of skills required of workers to navigate systems alongside clients.

Their work demonstrates that working with individuals and other services in a holistic, transparent and responsive manner can lead to great results for clients with progressive outcomes often being achieved for individuals involved with the service.

During the 2022/23 financial year, support was provided to **28** individual clients through **119** occasions of service.

Housing First Homelessness Initiative Moorditj Mia - Mya Goryat Boorloo - Kwob Kalaak

Each of these three programs have been a great success over the past year. They were introduced previously as part of the Housing First Homelessness Initiative funded by the State Government, with each one working throughout different areas across the Perth metropolitan area.

Primarily, staff work to connect rough sleepers with local services suitable to their cultural and personal needs. Staff also will assist in the search for suitable accommodation, by helping tenants seek culturally-secure support and ultimately, create long-term culturally secure pathways from homelessness to secure longer term accommodation.

The tenacity and creativity of staff involved has supported individuals to break through barriers often associated with homelessness and enabled many to access a variety of accommodation options they may not have otherwise had access to.

Wungening works with partners in each of these projects, including Noongar Mia Mia, St Patrick's Community Support Centre and Ruah.

During the 2022/23 financial year, support was provided to **216** individual clients across these three programs, through **3,736** occasions of service. Of those people, approximately **66%** identified as Aboriginal.



Justice Services

ReSet

ReSet delivers services using a culturally informed approach via case management teams. In all of this work, we aim to ensure people stay connected to community, culture and support whether they are in prison or re-integrating back into the community.

The ReSet service is delivered in a consortium setting with Wungening as the lead agency. Other consortium partners include Centrecare, Waalitj Foundation & St Barts.

It is no secret that First Nations people are overrepresented in prison and according to the Annual Report published by the Office of Inspector of Custodial Services 2021-22, they accounted for over 40% of the adult prison population and around 75% of young people in detention.

The report also identified that engaging in meaningful activities in prison provided prisoners with additional skills, improved self-worth and contributed to their successful rehabilitation by potentially increasing their job readiness on release.

ReSet passed a significant milestone during the reporting period, as we passed 5 years of providing re-integration and pre-release support to people in custody.

Staff across the ReSet program continued to work closely with the various stakeholders to improve service delivery and achieve positive outcomes for these clients. This included, but was not limited to collaborations with services like Threads Together that provide clothing choices for clients at no cost, Rumbles through my Jumble that provide no cost furniture for clients, Dress for success that empower women looking for employment and GIVIT which is an online donation platform that ReSet is subscribed to.

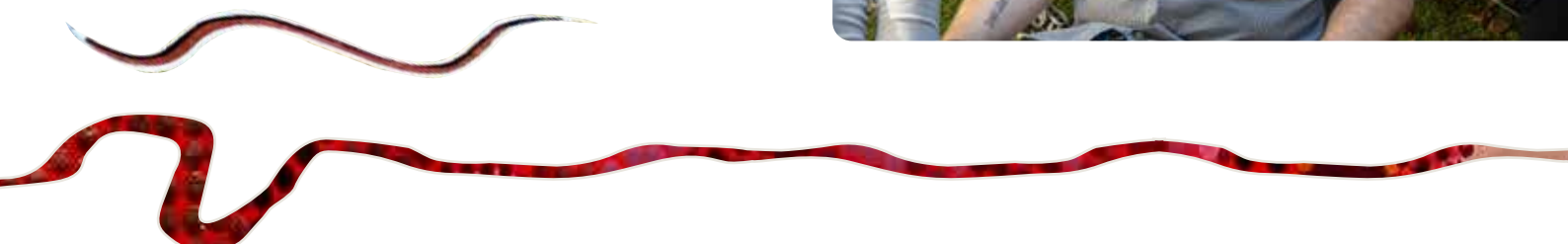
An increase in referral of clients seeking NDIS services prior to their release from prison was also noticed over the reporting period. To accommodate this, the ReSet team reached out to several NDIS service providers like St Jude's, Charles Disability Services, Pragma care and others to establish relationships and referral pathways for NDIS clients.

ReSet also actively sought and provided opportunities to upskill staff in NDIS related work. Staff were able to access online training provided by Richmond Wellbeing that provided a good overview of the NDIS application process.

The program was impacted by significant staff movements across the consortium with changes in Management, Leaderships and caseworkers across the financial year. However, despite the staff movements, there have been no disruptions to service and the ReSet team have been able to continue our important work in supporting the community.

During the 2022/23 financial year, support was provided to **1,973** individual clients through **19,202** occasions of service. Of those people, **42%** identified as Aboriginal.

In addition, **166** ReSet clients gained employment with the support of the program.



ReSet Family Centres

Wungening operates and staffs family centres located at several prisons in the State with the aim of supporting families visiting loved ones on the inside. Prisons can be difficult places to navigate when visiting, due to the strict requirements and processes that must be followed. Staff in our centres are there to ensure families have a positive experience, are able to navigate these requirements and processes, and are also available to assist families through informal support and referrals to other programs. Our family centres are located at Bandyup, Casuarina, Hakea, Wooroloo and Melaleuca prisons.

During the 2022/23 financial year, **71,682** people were supported through our Family Support Centres, to have a good visit with loved ones at WA Prisons.

Beyond Youth Justice

This program, led by Centrecare, supports young people in the youth justice system, with the ultimate goal of supporting them to successfully exit the youth justice system. Young people who are in Banksia Hill Detention Centre, or who are on court orders in the community are supported by staff through workshops, programs, and individual case management to address behaviour that may lead to re-offending. A big part of this work involves education and advice around substance use, with Wungening Staff delivering group programs in Banksia Hill Detention Centre to young people there.

During the 2022/23 financial year, support was provided to **199** individual clients through **3,163** occasions of service. Of those people, **47%** identified as Aboriginal.



Connect Wanju

This program is led by Palmerston and supported through a partnership with Wungening. Staff in the program work with clients who are brought before the courts to connect them to programs, services, and general advice to address their needs.

This can include, but is not limited to, supports around physical health, mental health, alcohol and other drugs, social support and guidance, employment and education, cultural support, and homelessness.

During the 2022/23 financial year, support was provided to **179** clients through **275** occasions of service. Of those people, **36%** identified as Aboriginal.



Case Study

A ReSet referral was received for Mr. ReSet (46) who had been incarcerated for two years.

The referral stated that the client was assessed for NDIS support and accepted before incarceration.

The client presented positive and open to receiving support from ReSet. He has now completed 12 months post release service with ReSet and is travelling well.

Mr ReSet identified he needed support with accommodation, family and relationship counselling, Drug and Alcohol Counselling, mental health support, and physical wellbeing. He advised his caseworker he had been diagnosed with paranoid schizophrenia and had not properly engaged with Mental Health Support since his diagnosis. The Client is now engaging with his psychologist fortnightly at Bentley Mental Health and keeps to his medication requirements.

The Client was released on parole and provided release support after securing ReSet Housing Accommodation. Following weekly case management and solid engagement with his caseworker and Stellar Living, he was eventually offered Stellar Living property on completion of his tenancy.

The ReSet Caseworker built a relationship with the client over the period and referred him to family and relationship counseling to work on his relationship with his mother, which was affected by his offending, mental issues, and drug use.

Mr. ReSet was also referred to the Hepatitis C Program pre-release and has now finished treatment. Mr. ReSet completed his full 12 months with ReSet, and due to continuous engagement and a solid support plan created with the caseworker, he was able to be referred to support agencies that could assist him to improve his overall quality of life, and fully reintegrate back into the community.



Family and Domestic Violence Support Services

Wooree Miya

Wungening operates a purpose-built refuge for women and children escaping violence. The facility is purpose built and has been set up to accommodate larger families. As a result, 14% of families who stayed with us were family groups of 5 or more.

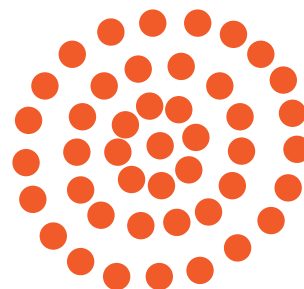
Collaboration with Wungening Moort and CPFS around families staying at the refuge was ongoing in the reporting period and remained a large part of refuge work aimed at keeping women and children safe. A significant number of Wooree Miya clients were engaged with Wungening Moort (38.3%) and the majority of those families had been participating with the program prior to their entry to the refuge. A number of those individuals (15.2%) were women in the process of being reunified with their children and were provided supports around this by refuge staff during their stay.

Due to a shortage of alternative housing options, Wooree Miya experienced an increase in the length of accommodation periods provided to women and

children fleeing from violence. With limited resources and a high demand for shelter, the refuge struggled to accommodate all those seeking safety. This shortage highlights the pressing need for increased support and investment in affordable housing initiatives specifically tailored to address the unique needs of women and children escaping domestic violence, ensuring they have access to secure and stable accommodation during their journey towards healing and rebuilding their lives.

Despite a shortage of housing options available to Wooree Miya clients, after prolonged stays at the refuge, several families were able to successfully transition out of the refuge into their own medium or long term accommodation. Extended periods of time spent living in a refuge can be extremely difficult for women and children, but a strong network of staff who offer empathy, understanding, and encouragement helps to foster a sense of community and empowerment for the families during challenging times. The level of commitment towards achieving goals that was present in the women was nothing short of remarkable and became instrumental to their personal growth and self-sufficiency.

During the 2022/23 financial year, support was provided to **120** individual clients through **10,482** nights of accommodation. Of those people, **86%** identified as Aboriginal.



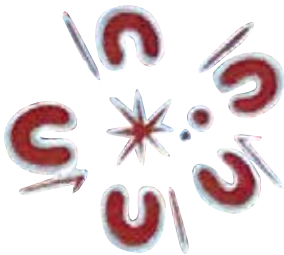
Aboriginal Safe at Home

Aboriginal Safe at Home is a program run in partnership with Starick Services. It works to provide culturally secure support to women and children experiencing family or domestic violence, by helping them to remain in their homes when it is safe to do so, or to return to their homes following a stay at a refuge.

This program is especially beneficial as staff work with the client to help them feel safe, supported, and heard. The program is run on the premise that clients know how to stay safe and may just need some help planning and having the right equipment to make it happen.

This could include increasing security at home, changing or adding locks to doors and windows, installing sensor lights and cameras, putting padlocks on mail boxes, gates and working alongside other services to address what is worrying clients about their safety.

During the 2022/23 financial year, support was provided to **70** individual clients through **1,398** occasions of service. Of those people, **100%** identified as Aboriginal.





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The facility is purpose built and has been set up to accommodate larger families. As a result, 14% of families who stayed with us were family groups of 5 or more.

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Business Services

The Business Services team is the backbone to the organisation. It reaches into all parts of the organisation and links everything together. The team manages executive support, administrative support, HR, finance and facilities management teams, quality improvement and training, IT, communications and research, evaluation and engagement.

Having a strong and integrated business services team ensures strong support for frontline workers, and a better organisation as a whole. As the organisation has grown over the reporting period, taking on more services, and reaching into new service areas, so too has the business services team.

Our Workforce

The Wungening workforce is crucial to our ability to support the community. All of our achievements are owed to our dedicated and hardworking people that make up our organisation.

As of 30 July, Wungening directly employed 235 staff, with 48% identifying as Aboriginal or Torres Strait Islander.

Wungening lead services and externally manage a further 67 staff with our partners Centrecare, Palmerston, St Barts, Waialitj and Noongar Mia Mia. This collaborative initiative enables us to extend our reach across various regions and programs.

In addition to our 235 direct employees, Wungening supports people employed through partnership programs and joint projects at our locations, bringing the total workforce we support to 302 people across the community.

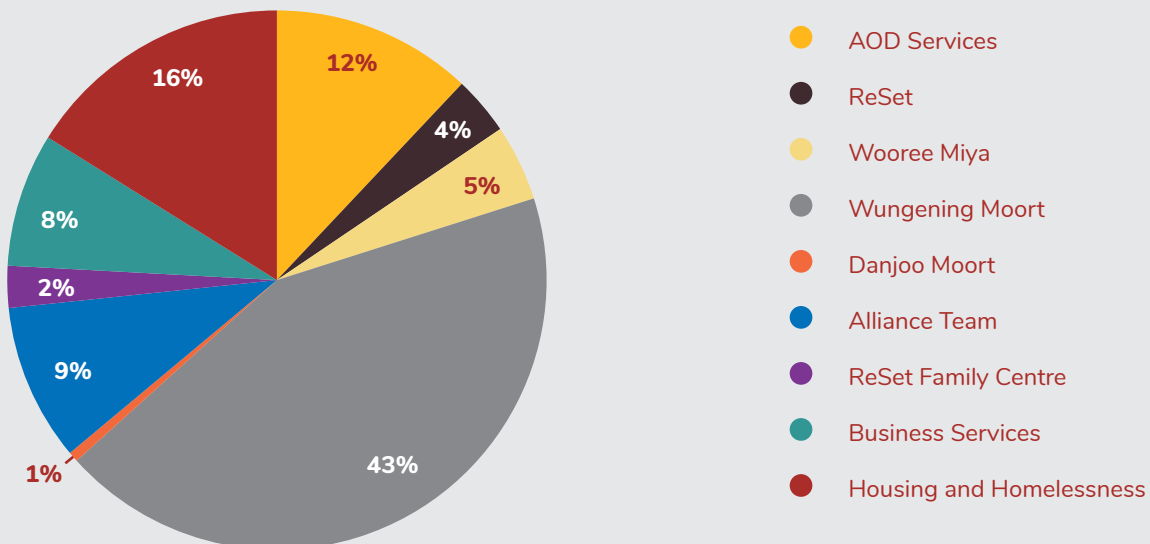
This is a remarkable result given the pressure that currently exists across the job market at the moment, as demand for people has skyrocketed across the State. Wungening is not immune from the impact that demand has on retaining and hiring new staff. But despite these challenges we have maintained a steady workforce without major disruption through the financial year.

Workforce Development

Workforce development is integral to what we do, and a large part of what we try to do as an organisation: build capacity in staff and community. We know that this only delivers better results for the community as a whole.

To support our workforce, during this financial year, we were able to provide 5,982 hours of training to employees, across a range of areas from first aid to program specific training. In addition, a total of 134 sessions totalling 201 hours of group practice supervision was provided throughout the year to frontline staff.

Breakdown of training per team





Improvements to Workforce Management

We are always looking for ways to improve at Wungening, and one key area is in supporting staff by making policies and processes easier to implement. Particularly around managing people across the organisation and sharing information of what is working well.

Another key focus of our work over the financial year was to improve the processes and policies around our workforce. As a result, the Human Resources (HR) Team expanded to enable this work to occur.

Work completed in this area included the development of a new online training application to make applying for training and coordinating staff attending training more streamlined.

Work was also done to enhance our induction processes for new staff, with the creation of an Onboarding Bidi (path) that clearly sets out the process and expectations for new staff and managers to enable a much better experience for everyone.

Recruitment processes were also reviewed, with a push to move forms online to support managers in completing the necessary paperwork in a timely manner, following feedback from staff.

In addition to enhancing policies and processes, the function of managing the uniform and training administration across the organisation was transferred to the HR Team.



Research, Evaluation and Engagement

The second year of the Research, Evaluation and Engagement (REE) team was an extremely fruitful one. The team continued to build on its strengths, increase its reputation in the community sector, and grow in number.

The team conducted research and evaluation activities with the aim of privileging Aboriginal voices and supporting the Aboriginal community, our staff, and programs. This translated to continued advocacy for culturally safe ways of working with our research partners, external evaluators, and government funding bodies commissioning the evaluations.

The team's remit is to increase the organisation's capacity to engage in, and lead, culturally centred

and community-endorsed research, embed evaluation within programs to establish an evidence base, and in the long term, understand our impact and success in supporting the community.

A major win in relation to measuring the impact of our programs, while advancing Aboriginal ways of knowing, being, and doing on multiple fronts, was receiving a grant from the Lowitja Institute to support the two-year Aboriginal-led and centred evaluation of Wungening's new Ngalla Wirrin Wungening AOD program, from its development and beyond. The grant supported the appointment of an Aboriginal Chief Investigator to lead the evaluation.



Birdiya Maya Homelessness Research Project

A key achievement of the year was the completion of the community-led Birdiya Miya Homelessness Research Project. Led by Wungening in partnership with the National Drug Research Institute (NDRI) at Curtin University, the Lotterywest-funded project provided a platform for Aboriginal people experiencing homelessness in Perth to tell their stories and identify ways of improving responses to homelessness. The project was guided by 15 Aboriginal Elders, chosen by Elders groups across Perth, who made up the Community Ownership Group (COG). Over 70 participants told us their stories, chiefly through yarning and PhotoVoice methods.

The participants' artworks were showcased at two exhibitions. The first was held at Perth Town Hall in November 2022 and was attended by participants, members of the COG, Aboriginal leaders, researchers, and leaders from the government and community services sectors. The second exhibition was held at John Curtin Gallery at Curtin University, from 4 June to 9 July 2023. At these exhibitions, quotes from the participants accompanied photos and artworks about their experiences of homelessness, giving greater context, insight, and power to the work.

The project's community report was launched at John Curtin Gallery on 27 June 2023 where it was received by the Hon. John Carey, Minister for Planning, Lands, Housing, and Homelessness. In addition to elevating the voices of Aboriginal people experiencing homelessness and showcasing their art and stories, the report provides recommendations for addressing Aboriginal homelessness. Four short project films were launched concurrently with the report. These films offer insight into the aims of the research project, the nature of the community ownership group, the participants' experience of being involved in the research, and details of the report's recommendations.

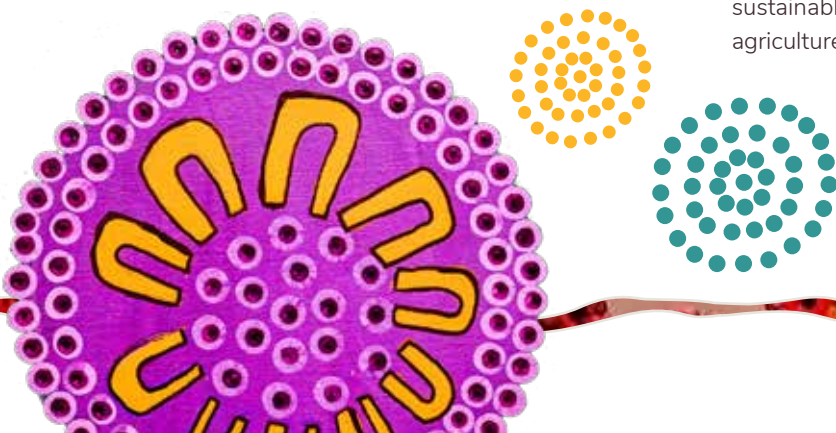
The Birdiya Miya project was recognised nationally with the Lowitja Institute's Tarrn Doon Nonin Award in June 2023. Tarrn Doon Nonin is the Woivurrung term for 'trust'. This award recognises an ACCO-led research project on Aboriginal and Torres Strait Islander health and wellbeing that is conducted to an exemplary standard in line with Aboriginal and Torres Strait Islander ethical principles and practices.



Aboriginal Data Sovereignty

Another key achievement for the REE team is the continued work we have been doing to understand and implement Aboriginal Data Sovereignty. One example includes breaking new ground for the WA community services sector. In November 2022, we hosted a webinar on Aboriginal data sovereignty, in partnership with the WA Social Research Network (which is co-chaired by Wungening's REE manager). Aboriginal data sovereignty is the right of Aboriginal peoples and organisations to govern the collection, ownership, and use of data about their own communities. The webinar featured high-profile national speakers alongside local presenters and included a presentation on Wungening's three-year Aboriginal data sovereignty journey. It was well attended, with 256 attendees from around the country representing government, research, and community services.

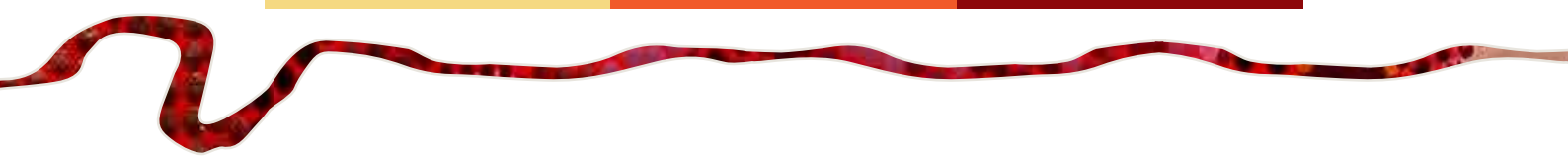
The webinar received a great deal of positive feedback from attendees. Its broader impact is demonstrated in the follow-up interest from organisations. For instance, we were invited to present on Wungening's Aboriginal data sovereignty journey to the leadership team at the Department of Primary Industries and Regional Development (DPIRD), which leads sustainable development of the state's regions and the agriculture, aquaculture, food, and fisheries sectors.



Wungening REE Team

Snapshot FY2223

<p>Supported independent evaluations of</p>  <p>3</p> <p>of Wungening's programs</p>	<p>Successful in our grant application to Lowitja Institute to support an Aboriginal led evaluation of the new Ngalla Wirrin Wungening AOD program</p> 	<p>Collaborated with WAUC on an Aboriginal Data Sovereignty project and the McCusker Centre on developing a process for collecting impact yarns.</p> 
<p>25</p> <p>active research partnerships in the areas of AOD, FDV, families, justice, mental health and LGBTIQ</p> 	<p>4</p> <p>sessions of Dabakarn Kadadjiny, an online research seminar series</p> 	<p>54</p> <p>staff attended Dabakarn Kadadjiny in total</p> 
<p>256</p> <p>people across Australia attended our Aboriginal Data Sovereignty Online Forum held in partnership with WA Social Research Network</p> 		<p>The Birdiya Maya Homelessness Research Project received Lowitja Institute's Tarn Doon Nonin 2023 award.</p> <p>Tarn Doon Nonin is the Woiwurrung term for 'trust'</p> 
<p>Launched the Birdiya Maya community report for the Lotterywest-funded Homelessness Research Project in partnership with NDRI, Curtin University</p> 	<p>Engaged with over 70</p> <p>Aboriginal people experiencing homelessness across Perth for the Homelessness Research Project</p> 	<p>Delivered 10</p> <p>research presentations at a variety of forums in WA and interstate</p> 





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The Birdiya Miya project was recognised nationally with the Lowitja Institute’s Tarrn Doon Nonin Award in June 2023. Tarrn Doon Nonin is the Woiwurrung term for ‘trust’.

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Research partnerships

Wungening continued to develop new research partnerships and support our partners through recruitment and representation on research groups. In the past year, Wungening became a partner on 12 new research projects. In total, we were involved in 25 active partnerships in the areas of alcohol and other drugs, family and domestic violence, families, justice, mental health, and LGBTIQ. Of these projects, five were completed at the end of the financial year.

The team keeps the organisation informed of our partnerships through the Dabakarn Kadadjiny (slow steady learning) Research-to-Practice Seminar Series. An online series of presentations and Q&As about projects run by Wungening's research partners, the series facilitates a two-way learning process. Staff can bring new knowledge to their practice, and researchers can adapt staff queries to their research. In early 2023, we opened the series the community services sector, promoting it to ACCOs and ACCHOs, and through broader sector newsletters. In the last financial year, 54 people attended across four sessions.

Finally, the team is invested in learning about, and implementing, the latest developments in Aboriginal-led research and evaluation by both engaging in professional development and presenting our work. At the WACOSS Conference in May 2023, we presented, alongside NDRI, a paper entitled 'Importance of Elders Guiding Research for Aboriginal People Experiencing Homelessness'. We presented two papers at the Lowitja Institute's International Indigenous Health and Wellbeing Conference in June 2023. The first was 'A community-led roadmap for tracking Wungening Aboriginal Corporation's impact' and the second, alongside NDRI, 'Stories of Aboriginal Homelessness, as heard through Photovoice'. In August 2022, Wungening's CEO and NDRI presented on the Birdiya Miya project at the National Homelessness Conference in Canberra.

The REE team has a lot of momentum from the second year going into the next. We will continue to build on our successes, learn from clients, staff, community members and Elders, and research partners, while providing a platform for the voices of the Aboriginal community.

Emergency Relief

Wungening Aboriginal Corporation were fortunate to be funded to deliver emergency relief support to our clients and community with funding from the Department of

Social Services (DSS) and Lotterywest. This support is managed through the Business Services team, with clients accessing the support through a referral from their program support worker. A total of 291 clients were supported across the financial year, through 322 occasions of service. Of those people, 66% identified as Aboriginal

Organisational Improvement

A key component of the work of Business Services is ensuring continuous improvement across the organisation. This important work is led by the Quality Improvement Team. Over the reporting period, the Quality Team has undertaken a number of significant projects to support the organisation to deliver best practice in our services, now and into the future. To manage these projects the team has extended to include the roles of Culture and Healing Practice Lead and Strategic Projects Lead.



Re-imagination of AOD programs at Wungening

From February 2022 to June 2023, the Quality Team led Wungening's process to re-imagine our approach to alcohol and other drug service delivery. This was a multi-phased approach to co-create, co-design, and co-produce a service inspired by the founders of the organisation, and re-imagined through the lens of our Bardup Korangan (Change Story).

What has emerged is Ngalla Wirrin Wungening – Our Spirit Healing, a service grounded in Aboriginal Ways, Authentic Connections, and Flexible Services, connecting the past and present ways of working at Wungening.

Sanctuary Model

The Sanctuary Model (“Sanctuary”) is an evidence-informed approach that was developed in the early 1980s by American psychiatrist, Dr Sandra Bloom and her colleagues. Sanctuary is a key component of the Department of Communities strategy to enable organisations to create a safe, non-violent environment and relationships that teach people to cope more effectively with stress and trauma.

Sanctuary will support Wungening to focus on safety and creating an understanding of how past adversity can continue to have an impact throughout life. It recognises that trauma has an impact not only on the people who have experienced it, but also on the staff who work with them and on organisations as a whole.

The journey to accreditation will take three years and Wungening will be supported by the MacKillop Institute, the licensed provider of Sanctuary in Australia.

Child Safe Accreditation

The initial stages of our journey to become a Child Safe organisation have been ongoing for some time. To support our accreditation, Wungening has chosen to partner with the Australian Childhood Foundation through their Safeguarding Children Program.

This program is a unique voluntary accreditation scheme for organisations who have a duty of care to children and young people whilst delivering a service or activity to them and/or their families.

The Safeguarding Children Program is supporting Wungening to:

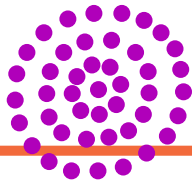
- enhance and maintain a collective culture that promotes the safety of children and young people;
- review, design and execute specific policies and procedures to protect children and young people;
- provide relevant training to management, staff and volunteers;
- engage the involvement of children, young people and their parents/carers in safeguarding practices;

- implement a consistent set of endorsed operational standards at every level; and,
- respond effectively to situations in which a child is abused or exploited by an individual involved in the management or delivery of a service or activity.

Information Technology Support

Information Technology (IT) plays a crucial role in how we manage to stay up to date. It empowers us with the tools and resources needed to access, process, and utilise information efficiently and effectively. The IT team provides support to staff across the organisation throughout the year to enable the delivery of services to the community. This can involve assistance in on boarding staff, operating case management systems, developing programs, apps and forms, or providing support in repairing equipment. In total, the IT team responded to 1966 requests for assistance across the organisation.

In addition, the team were able to progress various other projects to support staff, including but not limited to, the creation of a Training Booking System, and a project to assist the expansion of staff in being more mobile within Wungening outreach programs.



Case Management System Updates

One of the big pieces of work completed by the IT team over the reporting period, was a series of updates to our case management system in order to support program teams in delivering services to the community. This included, but was not limited to, updating the AOD Case management system (Pharos) to implement the new NWW processes, updating the Case Management System dashboards within the current systems to allow better transparency to program managers, and creating an in house case management system to work with the smaller projects within Wungening.

In addition, the IT team provided ongoing support to all Program managers with their reporting requirements, and collecting data from our systems.

Marketing and Communications Support

The Marketing and Communication team provides regular and ongoing support to the organisation through internal and external facing communications. This eventuates through a range of mediums overseen by the team, including but not limited to social media, media, events, content creation (photography and videography), marketing and promotional material, government relations, advocacy. The team expanded over the reporting period to also work in community engagement, which has seen a range of work progressed to emphasise culture and celebrate the importance of community and self-determination. Some highlights, and key pieces of work progressed are highlighted below.



Community Advocacy

The communications team has worked to support staff through specific projects over the reporting period, to speak up on behalf of the community we exist for. This included supporting the effort to march as the first ACCO to take part in the Pride Parade. Supporting staff to come together to talk about and campaign around 16 Days in WA. And preparing advice and information to the CEO and Board to assist in a decision by the board that we would endorse a yes vote at the referendum.

The communications team also supported community through very public issues and responses to incidents in the youth justice system and standing alongside others in support of the tragic passing of Cassius Turvey RIP.

Media Management

Wungening's media footprint has also grown exponentially over the financial year. The Communications team has worked to ensure that we are well positioned in the lead up to increasing media interest in the context of the referendum, with strong relationships across media outlets, to capitalise on the opportunity to promote our organisation, our services, and the importance of self-determination. This has included supporting several opinion pieces by the CEO, as well as highlighting programs, responding to issues affecting community, and highlighting our success as an organisation. The communications team also assists journalists who approach the organisation, by referring to other people to speak publicly on issues, or providing background comment to assist in the development of media for publication.

Cultural Awareness

The Community Engagement Manager, Uncle Patrick, has successfully run cultural awareness training for all staff across the organisation throughout the year. He has also taken cultural awareness programs out to other programs across Wungening, and adapted it to run in prisons in support of other support services.

The communications team also worked with Uncle Patrick to develop videos relating to places of cultural significance, in order to record and celebrate culture. A concerted effort has also been undertaken to start sharing and promoting language externally through our social media as well as internally across the organisation.



Financial highlights for the year ended 30 June 2023

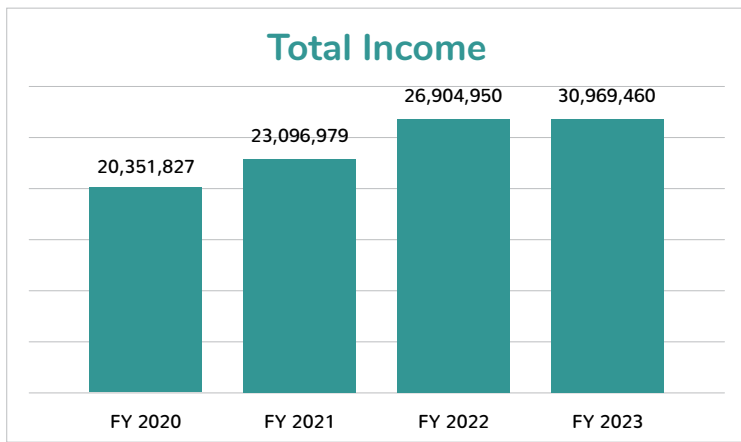
Treasurer's Report

21 September 2023

Financial highlights for the year ended 30 June 2023.

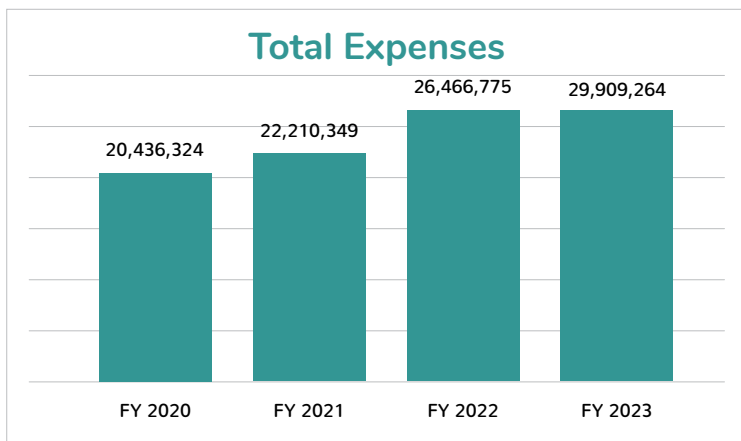
Financial Performance

The 30 June 2023 financial year was another strong year for the Corporation with a 15% increase in total income over the last year. The continuing growth of income year on year is illustrated in the graph below:

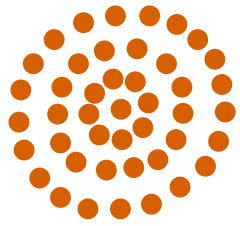


Agreement revenue for the delivery of services was \$30,031,758 for 2023, compared to \$26,239,467 in 2022. The largest funders for the year remained the same as last year; Department of Communities, Department of Justice, National Indigenous Australian Agency and Lotterywest.

In line with the growth in income, the total operating expenses also continued to grow:



Similar to previous years, the largest expenses for 2023 were Employee Expenses (58%), Partnering Agency Disbursements (25%) and Occupancy Expenses (5%).

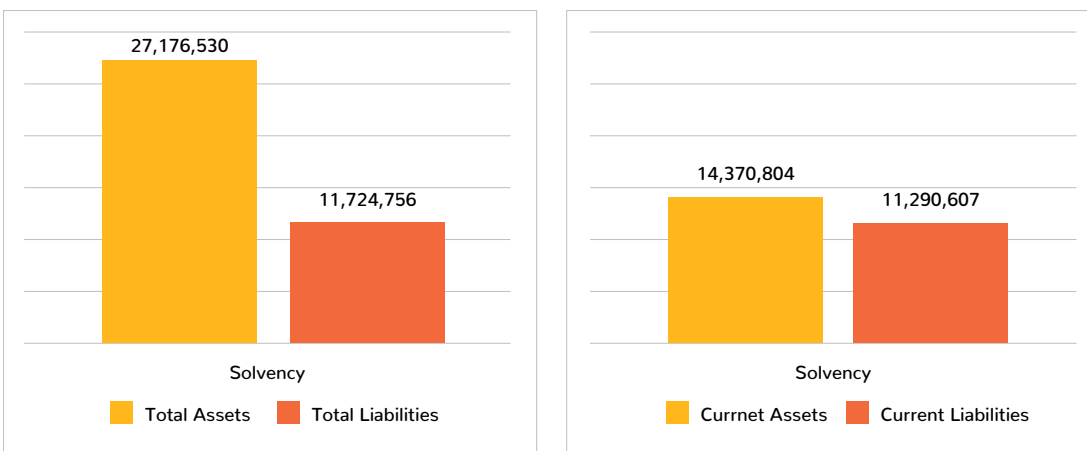


Financial Position

Wungening continues to maintain a strong financial position with the total assets amounting to \$27,176,530 which is 2.3 times its total liabilities of \$11,724,756.

In terms of liquidity, Wungening had a current ratio of 1.27 with its current assets at \$14,370,804 compared to current liabilities of \$11,290,607.

The robust Solvency and Liquidity position of Wungening can be shown in the graph below:



The solvency and liquidity position support the Board’s view that the corporation can pay its debts as and when they become due.

Audit Result

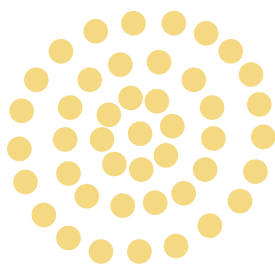
The financial statements for the 2023 financial year were audited by AMW (Audit) Pty Ltd and they issued a clean audit report in August 2023.

Conclusion

On behalf of the Board, I would like to acknowledge Catherine Wilson, General Manager (Business) and her finance team’s outstanding work in managing Wungening’s finances amidst a period of substantial growth and increased intricacies.



Michael Hayden
Treasurer



Financial Statement

Statement of Profit or Loss and Other Comprehensive Income

	30-Jun-23	30-Jun-22
	\$	\$
Revenue		
Agreement revenue	30,031,758	26,239,467
Other revenue	937,702	665,483
	30,969,460	26,904,950
Operating Expenses		
Administration Expenses	584,597	112,188
Board of Management Expenses	21,516	27,029
Client Support	731,950	779,581
Computer Expenses	237,579	103,843
Conference and Training related expenses	107,685	31,152
Depreciation and Amortisation Expenses	788,499	715,805
Employee Expenses	17,227,674	14,977,829
Finance Expenses	122,279	371,878
Loss on disposal of assets	-	9,477
Membership and Subscription	113,508	138,884
Motor Vehicle Expenses	288,104	307,582
Occupancy Expenses	1,493,105	1,864,039
Other Expenses	141,741	408,993
Partnering Agency Disbursements	7,512,671	6,174,405
Promotion, marketing and client activities	538,356	444,090
	29,909,264	26,466,775
Surplus for the Year	1,060,196	438,175

Extract of the Annual Financial Report

Statement of Financial Position

	30-Jun-23	30-Jun-22
	\$	\$
ASSETS		
Current Assets		
Cash and Cash Equivalents	11,886,599	8,935,075
Trade and Other Receivables	789,659	875,316
Right-of-use Assets	1,694,546	1,473,026
Total Current Assets	14,370,804	11,283,417
Non-Current Assets		
Trade and Other Receivables	74,181	58,816
Property, Plant and Equipment	12,268,337	12,579,690
Intangible Assets	6,797	21,564
Right-of-use Assets	456,411	634,809
Total Non-Current Assets	12,805,726	13,294,879
Total Assets	27,176,530	24,578,296
Current Liabilities		
Trade and Other Payables	1,462,447	1,548,045
Provisions	820,789	685,046
Unexpended Grants	7,075,178	5,657,046
Lease Liability	1,932,193	1,718,708
Total Current Liabilities	11,290,607	9,608,845
Non-Current Liabilities		
Provisions	130,653	99,930
Lease Liability	303,496	477,943
Total Non-Current Liabilities	434,149	577,873
Total Liabilities	11,724,756	10,186,718
Net Assets	15,451,774	14,391,578
Equity		
Member's Contribution	13,766,516	13,766,516
Retained Earnings	1,685,258	625,062
Total Equity	15,451,774	14,391,578



**AUDITOR'S INDEPENDENCE DECLARATION UNDER SECTION 339.50 OF THE
CORPORATIONS (ABORIGINAL AND TORRES STRAIT ISLANDER) ACT 2006**

TO THE MEMBERS OF WUNGENING ABORIGINAL CORPORATION

As lead auditor for the audit of Wungening Aboriginal Corporation for the year ended 30 June 2023, I declare that, to the best of my knowledge and belief, there have been:

- i) no contraventions of the auditor independence requirements as set out in the Corporations (Aboriginal and Torres Strait Islander) Act 2006 in relation to the audit; and
- ii) no contraventions of any applicable code of professional conduct in relation to the audit.

A handwritten signature in black ink that reads 'AMW Audit'.

AMW AUDIT

Chartered Accountants

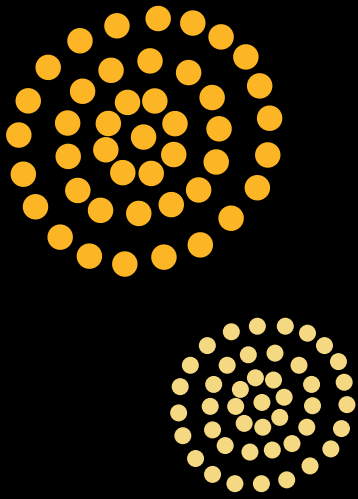
A handwritten signature in black ink, appearing to be 'MS'.

MARTIN SHONE

Principal & Registered Company Auditor

Dated at Perth, Western Australia this 25th day of August 2023





Our Supporters and Partners

Wungening thanks the many people and organisations who have walked with us over this financial year in supporting our community. The work we do is enabled by your support, and we are grateful for it.

Our Partners

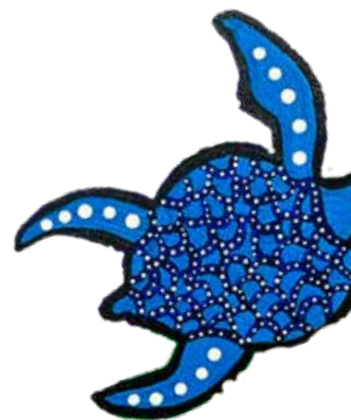
- Centrecare Incorporated
- Curtin University
- Ebenezer Aboriginal Corporation
- LAMP Incorporated
- Mission Australia
- Moorditch Gurlongga Association Inc. trading as Coolabaroo Community Services
- Moorditj Koort Aboriginal Health and Wellness Centre
- National Drug Research Institute
- Noongar Mia Mia
- Palmerston Association
- Ruah Community Services
- St Bartholomew's House
- St Patrick's Community Support
- Uniting Care West Incorporated
- Waalitj Foundation Limited

Our Supporters

- Access Housing
- Communicare
- Derbarl Yerrigan Health Service
- Essential Collective
- McCusker Center
- Next Step
- University of Western Australia

Our Funders

- Department of Justice
- Mental Health Commission
- Department of Communities
- National Indigenous Australians Agency (NIAA)
- Department of Social Services
- Western Australia Primary Health Alliance
- Lotterywest
- Paul Ramsay Foundation



Our Locations

Our Community Hubs

East Perth	211 Royal Street, East Perth	9221 1411
Armadale	11/49 William Street	6558 1000
Midland	18 Helena Street	6330 7070
Mirrabooka	1/14 Chesterfield Road	6558 1041
Rockingham	4/13 Mackinnon Street	6558 1090

Accommodation services

Wooree Miya

Boorloo Bidee Mia

Our ReSet Family Centres

Casuarina Prison

Hakea Prison

Wooroloo Prison Farm

Melaleuca Prison

Bandyup Womens Prison

Co-located staffing

Centrecare - Midland

Centrecare – Cannington

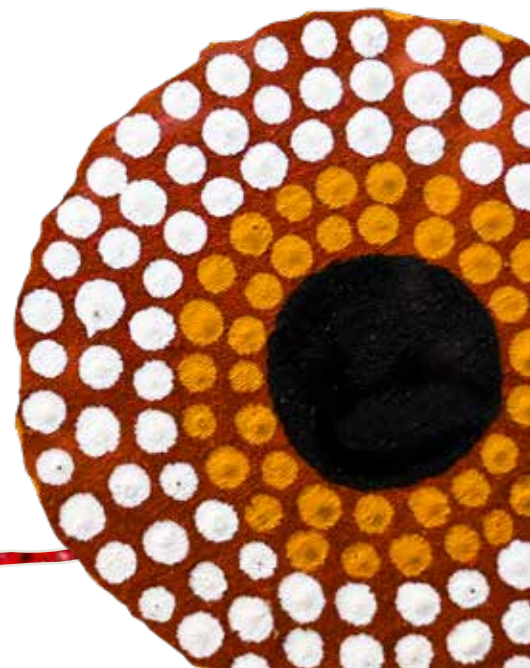
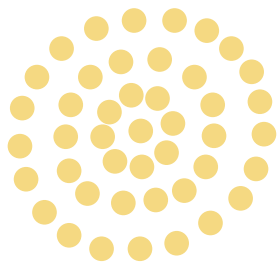
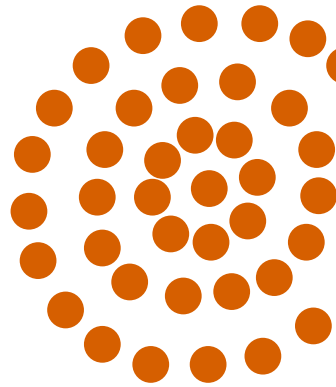
Centrecare - Gosnells

Centrecare – Bunbury

St Pat's

Ruah

Noongar Mia Mia









Wungening

Aboriginal
Corporation

PO Box 8105, PBC WA 6849 | 211 Royal Street, East Perth WA 6004

Phone: (08) 9221 1411 | Fax: (08) 9221 1585

Email: mail@wungening.com.au | Web: www.wungening.com.au

We are an accredited organisation through the Quality Improvement Council (QIC).
Quality Improvement Council Health and Community Services Standard 7th Edition